

Castle Howard Terms and Conditions for Christmas in Narnia Competition 2021 – Visit York

- These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry and claim instructions are deemed to form part of the terms and conditions, and by participating, all entrants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy for your information.
- This prize draw is open to all residents of Great Britain aged 18 or over. Employees of the promoter, their immediate families, employees, or immediate family members of any third-party companies associated with the promotion, prize providers or agencies assisting with the promotion operation may not enter any promotion including employees of Castle Howard Estate Ltd & Make It York. Proof of age may be required.
- You will need access to the internet, no purchase required. Registration is required.
- The promotion will **close on the 30 November 2021 at 23:59**.
- Entrants who do not give correct details or those who make an entry on someone else's behalf will be disqualified.
- Entrants must take care when entering their details. Incomplete, illegible, misdirected, or late entries will not be accepted. Proof of sending will not be accepted as proof of entry. The Promoter takes no responsibility for entries delayed, incomplete or lost due to technical reasons or otherwise.
- Entries (bulk or otherwise) made from trade, consumer groups or third parties will not be accepted. If it becomes apparent that a participant is reposting the same content multiple times or using a computer(s) to circumvent this condition by, for example, the use of 'script', 'brute force' or any other automated means, that person's entries will be disqualified, and any prize award will be void.
- **There is one prize to be won consisting of: a mid-week family ticket to Christmas in Narnia to be used between 6 – 10 December 2021. Excluding weekends.**
- All prize locations and dates are subject to availability. For the avoidance of doubt, the prize does not include additional items, or any other costs of a personal nature not stated the winner. Winners must abide by any relevant terms and conditions which form part of the prize, including any additional measures implemented in connection with the COVID-19 pandemic. No cash or other alternative prize will be provided in whole or in part, except that in the event of circumstances outside of its control the promoter reserves the right to substitute a similar prize of equal or greater value. The prize is non-transferable and cannot be exchanged for any cash alternatives in whole or in part.
- The winners will be selected via a randomised computer process on the 30th November 2021.
- Winners will be notified by email the following working day of being selected, using the contact details provided on entry. The Promoter will make reasonable efforts to contact the winners. However, if a winner has not responded to the notification within 48 hours of the first attempt, or if a selected winner is ineligible, in breach of these rules, or unable to take up the prize for any other reason, an alternative winner will be drawn using the same methodology as above. The process will repeat until an eligible winner is able to claim the prize. Entrants are encouraged to monitor their connections during this time in case they are

the winner. The Promoter cannot be held responsible for winners failing to supply accurate information which affects prize acceptance or delivery.

- The winner may be requested to take part in media activity relating to the competition (if requested). The promoter may request to use the winner's name and image in connection with such publicity unless the winner notifies the Promoter that they do not want their name and/or image to be used in this way.